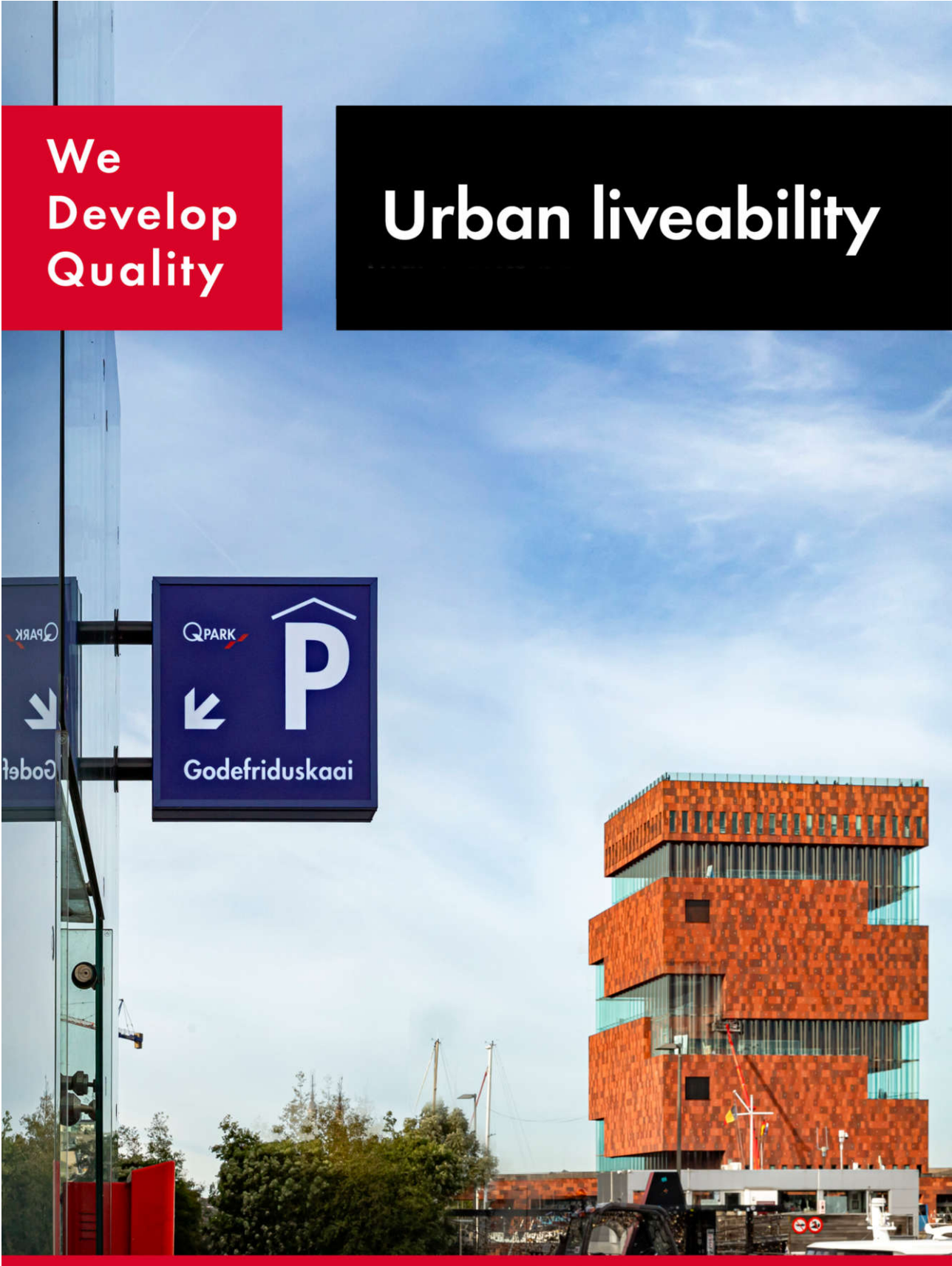


ANNUAL CSR REPORT 2023

We
Develop
Quality

Urban liveability



SUSTAINABLE MOBILITY SOLUTIONS

Ambition

Our ambition is to connect communities with our ecosystem of sustainable mobility solutions. The related topics reported on in this section are: mobility transition and accessibility.

Mobility transition

Within the mobility transition theme the following efforts are included:

- I EV charging.
- I Mobility hubs, which encourage people to make all or part of their journey by sustainable transport.
- I Mobility inclusion, allocated spaces for motorists with special needs.
- I Strategic locations and various contract types, allowing for urban accessibility, operational efficiency and meaningful partnerships.

Q-Park wants to contribute to the European mobility transition. It is one of our key sustainability matter as it corresponds with Europe's most important goal next to the energy transition.

Mobility transition also includes a cultural change, in particular a re-evaluation of "the street". Currently, the primary purpose of streets is to direct traffic through the city with as little disruption as possible. In the future, the dominance of the car should give way to equal rights for all modes of transport.

With our expertise, off-street parking facilities, sustainable mobility solutions and partnerships, we are well equipped to support local authorities in achieving their Sustainable Urban Mobility Plans (SUMP).

EV charging

Electric vehicles (EVs) need to park just as petrol and diesel fuelled cars do. The difference is that some motorists want to recharge their car's batteries while parking.

The EV not only occupies a parking space, but it may also occupy an EV charging point even when it is fully charged. Offering seamless parking means allowing our customers to leave their car where it is parked even though it is fully charged. This creates an operational as well as a commercial challenge as we need to have ample EV charging points available for our electric vehicle motorists.

A completely different challenge we face is that of calculating and allocating the carbon footprint of EV charging to the right GHG Protocol scope. For more information please refer to our Climate Change Mitigation section.

We continue to work with our selected CPOs in all the countries in which we operate. The agreements we made in 2022 include providing transparent information regarding the energy consumed by the EV charging points we operate and the associated carbon footprint. We can now report on these two important data points separately from our overall energy use and carbon footprint.